

SEBI (IA) Regulations, 2013 Chapter 3. General Obligations and Responsibilities. Sec (21) Redressal of Clients Grievances

Grievance Procedure

- We are registered on the SEBI Complaints Redress System (SCORES) http://scores.gov.in
- Clients can lodge complaint against the Investment Advisor on SEBI's SCORES platform.
- Clients can also access SCORES through SCORES mobile application as well, same can be downloaded from below link: SEBI SCORES - Apps on Google Play.
- We are registered on ODR Portal (Online Dispute Resolution Portal). This could be accessed, if unsatisied with the response. ODR Portal can be accessed via the following link - https://smartodr.in
- For any queries, feedback or assistance, clients can also contact SEBI Office on Toll Free Helpline at 1800 22 7575 / 1800 266 7575.
- To keep a track of complaints we check this portal every month.
- Our grievance email id is also shared with our clients (grievance@rightreturns.com).
- We have also shared SEBI complaint redress system (SCORES) http://scores.gov.in in the
- Our Business Description is displayed on our website, wherein we have mentioned our contact number and SEBI Office address and helpline number for any grievance of clients.
- The complaint table is displayed on our website as specified by board in SEBI (IA) Reg,2013.
- Any complaint by a client is addressed by the principal officer or the concerned person associated with investment advice, within 15 days of receipt of the same.

Name of the Compliance Officer: Jyotsna Dudye

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Signature:

Registration Type: Non-Individual Investment Adviser Registration No.: 1NA000004930 valid till perpetual.

Principal Office: Devang Shah devang@rightreturns.com

SEBI Address: SEBI Bhavan BKC, Plot No. C4-A, 'G' Block,

Bandra-Kurla complex, Bandra (East) Mumbai 400 051.

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