

SEBI (IA) Regulations, 2013
Chapter 3. General Obligations and Responsibilities.
Sec (21) Redressal of Clients Grievances

Grievance Procedure

- We are registered on the SEBI Complaints Redress System (SCORES) <http://scores.gov.in>
- Clients can lodge complaint against the Investment Advisor on SEBI's SCORES platform.
- Clients can also access SCORES through SCORES mobile application as well, same can be downloaded from below link: [SEBI SCORES - Apps on Google Play](#).
- We are registered on ODR Portal (Online Dispute Resolution Portal). This could be accessed, if unsatisfied with the response. ODR Portal can be accessed via the following link - <https://smartodr.in>
- For any queries, feedback or assistance, clients can also contact SEBI Office on Toll Free Helpline at 1800 22 7575 / 1800 266 7575.
- To keep a track of complaints we check this portal every month.
- Our grievance email id is also shared with our clients (grievance@rightreturns.com).
- We have also shared SEBI complaint redress system (SCORES) <http://scores.gov.in> in the LOE.
- Our Business Description is displayed on our website, wherein we have mentioned our contact number and SEBI Office address and helpline number for any grievance of clients.
- The complaint table is displayed on our website as specified by board in SEBI (IA) Reg, 2013.
- Any complaint by a client is addressed by the principal officer or the concerned person associated with investment advice, within 15 days of receipt of the same.

Name of the Compliance Officer: Jyotsna Dudye

Signature:

