

Grievance Redressal / Escalation Matrix

Details of Designation	Contact Person Name	Address where the physical address location	Contact No.	Email-ID	Working hours when complainant can call
Customer Care	Jyotsna Dudy	209, Unique Industrial Estate, Twin Tower Lane, Prabhadevi, Mumbai-400025	7506048307	jyotsna@rightreturns.com	9:00 am to 6:00 pm
Head of Customer Care					
Compliance Officer					
CEO	Devang Shah		9820106947	devang@rightreturns.com	
Principal Officer					