

| Grievance Redressal / Escalation Matrix |                     |   |             |                         |   |
|---|---------------------|---|-------------|-------------------------|---|
| Details of Designation                  | Contact Person Name | Address where the physical address location                               | Contact No. | Email-ID                | Working hours when complainant can call |
| Customer Care                           | Pooja Anavkar       | 209, Unique Industrial Estate, Twin Tower Lane, Prabhadevi, Mumbai-400025 | 9821927828  | pooja@rightreturns.com  | 9:00 am to 6:00 pm                      |
| Head of Customer Care                   |                     |   |             |                         |   |
| Compliance Officer                      |                     |   |             |                         |   |
| CEO                                     | Devang Shah         |   | 9820106947  | devang@rightreturns.com |   |
| Principal Officer                       |                     |   |             |                         |   |