

# **GRIEVANCE REDRESSAL MECHANISM**

- In case of any grievance / complaint against us, kindly contact the following person:

Name: Pooja Anavkar  
Designation: Compliance Officer  
Address: 208/209, Unique Industrial Estate,  
Twin Tower Lane, Prabhadevi,  
Mumbai- 400025.  
Contact No.: (22) 66627770,  
Mobile: 9821927828  
Email ID: compliance@rightreturns.com  
pooja@rightreturns.com

- You may also approach the partner, as the case may be:

Name: Devang Shah  
Designation: Principal Officer  
Contact No.: (22) 66627770,  
Mobile: 9820106947  
Email ID: devang@rightreturns.com

- In case of any delay beyond 15 days in resolving your grievance as received above, we will communicate the same to you.
- In case you are not satisfied with our response, you can lodge your grievances with SEBI at the website for SEBI Complaints Redress System (SCORES) <https://scores.sebi.gov.in> or you may also write to any of the offices of SEBI. SCORES may be accessed thorough SCORES mobile application as well, same can be downloaded from below link: **SEBI SCORES - Apps on Google Play**. For any queries, feedback or assistance, please contact SEBI Office on Toll Free Helpline at 1800 22 7575 / 1800 266 7575.
- You may also note the following SEBI regional / local office address:

SEBI Bhavan BKC, Plot No. C4-A, 'G' Block  
Bandra-Kurla Complex, Bandra (East),  
Mumbai - 400051, Maharashtra

- ODR Portal could be accessed, if unsatisfied with the response.

Your attention is drawn to the SEBI circular no. SEBI/HO/OIAE/OIAE\_IAD-1/P/CIR/2023/131 dated July 31, 2023, on “Online Resolution of Disputes in the Indian Securities Market”.

A common Online Dispute Resolution Portal (“ODR Portal”) which harnesses conciliation and online arbitration for resolution of disputes arising in the Indian Securities Market has been established.

ODR Portal can be accessed via the following link - <https://smartodr.in>